

Retail Associate

Richard Rupert

- ◆ National Swimming Pool Foundation, Certified Pool/Spa Operator®:
Test Score 92, March 23, 2010

2014

- ◆ Maax Spas, Circle of Excellence, COE Certified, March 20, 2014
- ◆ Baystate 15th Annual Northeast Opportunity Day, Uncasville, CT,
February 10-11, 2014
 - Proactive Water Care
 - New Product Innovations

2013

- ◆ Baystate 14th Annual Northeast Opportunity Day, Uncasville, CT:
February 11 & 12
 - Aqua Products Service Center Certification
 - Pentair Energy Efficient Products
- ◆ 2013 Reg. Intensive Training Exercise, Arch Chemicals, Inc. Now
Part of Lonza April 17, 2013

2012

- ◆ Target™ 2012 ROAD TRIP, Cross-training and Research involved in
the Southern New England Swimming Pool Store Comparative
Studies: April 10
- ◆ Jack's Magic Products, Certified Stain Specialist: February 19
- ◆ The Association of Pool & Spa Professionals, Mohegan Sun, CT:
February 13-14
 - Outline of Pool Chemical & Pool Chemistry Problems
 - Smartpool Robotic pool Cleaner Service Seminar

- ◆ NESPA/APSP Atlantic City Pool & Spa Show, Atlantic City, NJ: January 23-26
 - Water Chemistry: Beyond The Basics
 - Getting The Most out of Your Chlorine and Bromine
 - Weird Water Problems and Solutions
 - Hot Water Chemistry and Testing
 - Myths of Metal Staining

2011

- ◆ Bullfrog Spas Sales Training Course, Utah, CO: May
- ◆ Aqua Comfort Technologies LLC, Aqua Comfort Heat Pump Sales/Service: March 24
- ◆ Baystate Pool Supplies, Understanding electronic control systems for spas, Mohegan Sun, CT: February 9
- ◆ Baystate Pool Supplies, GLI Liner & safety cover measuring & installation, Mohegan Sun, CT: February 9
- ◆ Baystate Pool Supplies, Pentair Ultra temp heat pumps & new products, Mohegan Sun, CT: February 9

2010

- ◆ ARCH, RITE Training, Mystic, CT: April 7
- ◆ Pentair, Heater Repair & Plumbing, Coventry, RI: March 4
- ◆ N. Jonas & Co., Inc., Problem Solving for Swimming Pools, Coventry, RI: February 22

2008

- ◆ AquaStar Products, Virginia Graeme-Baker Act Training (Compliant Products & Law): October
- ◆ Zodiac Pool Products, Generating Sales In An Ever Changing Market: February

2007

- ◆ Baystate Seminars, ConSpa (Connecticut Chapter Association of Pool & Spa Professional), Board of Directors

2006

- ◆ Baystate Seminars, ConSpa (Connecticut Chapter Association of Pool & Spa Professional), Board of Directors
- ◆ Jack's Magic Sales Training, Product Line, Chemical Stain Removal & Stain Identification: October
- ◆ Goldline/Hayward, Goldline Chlorine Generator Sales Training: February
- ◆ King Technology, Inc., Spa Frog Sales Training: September
- ◆ Sea-Klear, Water Clarity & Product Sales Training: October

2005

- ◆ DM Industries, The Art of Spa & Hot Tub Sales: December
- ◆ Haviland/ProTeam Pool Chemicals, Products, Advanced Water Chemistry Troubleshooting: October
- ◆ Merlin Industries, Inground Liner & Safety Cover Sales, Measuring and Installation Training: March

2004

- ◆ Baystate Seminars: The Little Red Book of Sales Training Seminar: October

2003

- ◆ Bullfrog Spas, Sales Seminar: January 15
- ◆ Jandy Technical Service School, Laars Heaters Course: April 15

2002

- ◆ Baquacil Pool Care System, Chemical Training
- ◆ NESPA/APSP Atlantic City Pool & Spa Show
 - Creating Value In The Sale
 - Diagnostics for Electronic Spas

2000

- ◆ Raypak, Pool/Spa Heater Installation & Repair Service Seminar: March 16
- ◆ The National Spa & Pool Institute, Raypak Pool Seminars: March 16
- ◆ Forklift Training, Brodie: April 5
- ◆ Bullfrog Spas, Sales Seminar: April 7

1999

- ◆ Raypak, Pool/Spa Heater Installation & Repair Service Seminar: March 18

1998

- ◆ Zeneca Pool & Spa Products, Baquacil Training Program

1996

- ◆ Nature2, Swimming Pool Purification Equipment: May 22